



# GROUP - BOOKING FORM

## PAGE 1 OF 3



Please, sign and send to us **every page of this form**<sup>1,2,3</sup>  
by email to [prenotazioni@parconaturaviva.it](mailto:prenotazioni@parconaturaviva.it) or by fax to the nr. +39 045 6770247

Group Details

NAME of the GROUP\*<sup>9</sup>:

Address\*

ZIP Code\*

City\*

Country\*

Phone nr.\*

Fax nr.

E-mail\*

Referent name\*

Mobile nr.\*

How many buses?\*

Date of your visit\*

Arrival time\*

Participants

### Entrance Rates (Fauna Park + Safari Park)

Indicate the number of people for every category:

Children 3-5 years

€ 7.00

Children 6-12 years

€ 10.00

Adults 13-64<sup>3</sup>

€ 16.00

Over 65

€ 10.00

Handicap

Free

Caregivers for handicap

€ 6.00

EXTRA - GUIDED VISIT

### Extra - choose Your Guided Visit!

FAUNA PARK GUIDE<sup>6</sup>  
1 guide every 30 people

€ 55.00 for 1,5 h  
 € 65.00 for 2,0 h

Prices

Preferred time<sup>4,8</sup>

Which continent You prefer to visit with a guide?

SAFARI PARK GUIDE<sup>5</sup>  
1 guide per bus

€ 50.00 per bus

Preferred time<sup>4,8</sup>

  
  

EXTRA: LUNCH

### Extra - Complete this section only if you want to book the lunch for your group<sup>7</sup>

PACKED LUNCH

Price for person

€ 4.00

nr. of Menus

Basket with: 1 sandwich + snack + fruit + water. Check the Menu attachment for Your choices.

SIMBA MENU`

€ 8.00

nr. of Menus

Fixed Menu at the restaurant: 1 main course + 1 dessert + 1 drink + bread + sauce. You can't book it on saturday, sunday and holidays. Check the Menu attachment for Your choices.

Payment

Type of payment:

Cash

Early Bank transfer

After send out of the invoice (with the agreement of Parco Natura Viva)

Invoice<sup>10</sup>

Yes  
 No

Business Name: \_\_\_\_\_

Legal Head Office: \_\_\_\_\_

E-mail address for invoice: \_\_\_\_\_

\_\_\_\_\_  
VAT Registration Number

\_\_\_\_\_  
Taxpayer Number

\_\_\_\_\_  
Tender Identification Code [CIG]  
(only for Public Administration)

Reserved to Parco Natura Viva

1° Referent's signature:

To accept terms and conditions, Page 1,2,3 and to confirm your datas.



# GROUP - BOOKING FORM

## PAGE 2 OF 3



Please, sign and send to us **every page of this form**<sup>1,2,3</sup>  
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NAME of the GROUP \_\_\_\_\_

### NOTES ON THE PREVIOUS PAGE

- 1) RATES - Reservations must be received by the Booking Office, from Monday to Friday, in sufficient advance to comply with formalities, to be then assessed together with Company availability (subject in particular to the availability of any guides or lunches). A booking allows you to take advantage of the discounted prices set out on the form.
- 2) DEPOSIT - Any booking remains optional until receipt of the supporting slip relating to payment of the **deposit**, which must take place within 30 days from date of issuance of the Offer, failing which the booking will be cancelled. Upon receipt of the Booking Form, the Offer will be sent, setting out the sum to be paid as deposit, which will amount to **10% of the total figure calculated pursuant to the data set out on the form**. Thereafter, it will nevertheless be possible to introduce changes to the data sent or request additional services.
  - a) Payment of the DEPOSIT must be made to the current banking account:  
**BCC BANCA DI VERONA - IBAN: IT 52 I 08416 59820 000000011994 - BIC/SWIFT: ICRAITRRBK0** held in the name of Parco Natura Viva Garda Zoological Park srl, specifying, as reason, the **Name of the Group and the Offer number**.
  - b) Upon receipt of the supporting slip, the Booking Office will send the Confirmation Voucher, to be submitted to the Cashier on the day of the tour.
- 3) FREE ENTRIES - Our Booking Office will allocate to the adults a free entry for every 15 paying guests. In the event that a lunch is selected it will have to be paid for even in respect of the recipients of free entries.
- 4) GUIDES - Guided tours are subject to limited availability. The starting time of the guided tour will be set in accordance with staff availability and will be set out on the Confirmation Voucher.
- 5) SAFARI GUIDE - It is possible to book the Safari Guide only if the group arrives to the Park on board of 1 or more bus.
- 6) FAUNA PARK GUIDE - The maximum number of participants per guide in the Fauna Park is 30 persons. In the event of groups exceeding the maximum by a few units only, a € 1.00 supplement will be charged for each participant beyond 30 persons. From 36 participants onwards, an additional guided tour will have to be booked.
- 7) LUNCH - In the event that the lunch option is selected, the attached form headed "Menu Proposal" will have to be filled out. The whole group must choose the same type of menu (Simba or Packed). Not bookable on saturday, sunday and holiday.
- 8) CANCELLATIONS - The entire amount of the deposit will be retained in the event of cancellation of the tour less than 5 working days in advance. **Obligation to comply with the timetable** set out on the confirmation voucher for the booked services: if the delay is in excess of 15 minutes – over the time set for the guided tour – the service cannot be ensured and the whole amount of the same will be retained.
- 9) In the event of booking through an Agency, kindly specify the details of the same.
- 10) INVOICES - The invoicing will be done after the tour, by the Administrative Office of Parco Natura Viva srl, and sent by e-mail. It is absolutely necessary to record all the tax details (please write in block letters).  
**N.B.:** if the said details are missing, the invoice will not be issued.

### ACCEPTANCE OF LIABILITY

Each organised group shall have to indicate its own representative to the responsible Park staff, duly providing their identity document on the day of the tour. The group representative shall ensure that all the members abide by the Fauna Park Regulations. The purchase of the ticket implies the acceptance and respect of what is indicated in the Regulation of the Zoological Park ([www.parconaturaviva.it/regolamento](http://www.parconaturaviva.it/regolamento)). For the aforementioned purposes, the group's leader will have to distribute a copy of the map to all group's members.

2° Referent's signature:

\_\_\_\_\_

To accept terms and conditions, Page 1,2,3  
and to confirm your datas.

Date: \_\_\_\_\_

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NAME of the GROUP: \_\_\_\_\_

## PRIVACY POLICY DISCLOSURE ART. 13 OF THE EUROPEAN REGULATION n. 2016/679 (General Data Protection Regulation)

**1. Data Controller**

The Data Controller is Parco Natura Viva Garda Zoological Park S.r.l (P.IVA01771090238) with registered office in Bussolengo (VR), Figara 40, www.parcnaturaviva.it. The Data Controller provides the interested party with information on the purposes and methods of processing personal data.

**2. Methods of processing personal data**

Personal data (personal data, telephone number, email, etc.) are processed on IT media with the aid of computerized or automated tools in compliance with security measures in order to guarantee the integrity, security and confidentiality of the data themselves.

**3. Purpose of the processing**

The Data Controller will process your personal data for the following purposes:

- 1) performance of contractual and pre-contractual activities;
- 2) fulfillment of fiscal or legal obligations;
- 3) sending emails for information, promotional and advertising purposes.

Personal data will be processed exclusively for purposes strictly connected and instrumental to the fulfillment of the obligations inherent in the aforementioned points. The consent expressed by you is the legal basis of the treatment pursuant to art. 13, paragraph 1), letter c) of the GDPR.

**4. Nature of the provision**

The provision of your data for the purposes referred to in points 1) and 2) of Article 3 does not require any formal consent as it is preparatory and essential to any contractual or pre-contractual relationship.

The provision of your data for the purposes referred to in points 3) of art. 3 is optional and requires your express consent. Failure to consent will imply the consequences described below: the inability to send emails for information, promotional and advertising purposes.

In any case, if you have given express consent to authorize the Data Controller to pursue the purposes referred to in points 3) of art. 3, will in any case remain free to revoke it by sending a communication to the email address [privacy@parconaturaviva.it](mailto:privacy@parconaturaviva.it). Following the opt-out request, the Data Controller will promptly remove and delete the data from the databases used for the processing for the purposes indicated above and to inform, for the same cancellation purposes, any third parties to whom the data have been communicated. The simple receipt of the cancellation request is valid as confirmation of cancellation.

**5. Recipients or category of recipients of personal data**

The personal data you provide, for the purposes described above, may be brought to the attention of employees and / or collaborators of the Data Controller and communicated to the following subjects:

- a) Natura Service S.r.l, Fondazione Arca Onlus, Natura Sviluppo S.r.l, joint data controllers;
- b) companies appointed by the Data Controller to carry out the obligations assumed by the latter for the implementation of the treatments provided for the purposes referred to in points 1) and 2) of Article 3;
- c) all subjects (including public authorities) who have the right of access to data by virtue of regulatory or administrative measures;
- d) companies that provide essential support services for processing and have direct or indirect access to your data;
- e) companies appointed by the Data Controller for the processing of data provided for the purposes referred to in points 3), of art.3.

All collaborators or suppliers used by the Data Controller for the processing of your personal data have been properly and legally authorized and responsible for the methods and purposes of the treatments attributed to them and will act in compliance with and in accordance with this information.

The personal data you provide, for the purposes described above, may be transferred to commercial partners for the processing of data provided for the purposes referred to in points 3) of art.3.

The personal data you provide and subsequently processed in relation to the management of the service are not subject to disclosure.

For the subjects indicated in points b), d) and e) only the category of recipients is indicated, as the subject of frequent updates and revisions. Therefore, the interested parties can request the updated list of recipients by contacting the Data Controller through the channels indicated in art. 1 of this information.

**6. Data retention times**

Your personal data will be kept for the times defined by the reference legislation, which are specified below pursuant to art. 13, paragraph 2, letter a) GDPR:

- 1) for the purposes indicated in points 1), 2) of Article 3 for the times prescribed by current laws and in any case for a period of not less than 10 (ten) years;
- 2) for the purposes indicated in points 3) of art. 3 for 2 (two) years from the moment of the consent to the treatment.

**7. Exercise of rights by the interested party**

Pursuant to articles 13, paragraph 2, letters b) and d), 15, 18, 19 and 21 GDPR, the interested party is informed that he has the right to:

- a. Access to personal data: obtain confirmation whether or not processing of data concerning you is in progress and, in this case, access to the following information: the purposes, the categories of data, the recipients, the retention period, the right to lodge a complaint with a supervisory authority, the right to request the rectification or cancellation or limitation of the treatment or opposition to the treatment itself as well as the existence of an automated decision-making process.
- b. Request for rectification or cancellation of the same or limitation of the treatments that concern you; "limitation" means the marking of data stored with the aim of limiting its processing in the future.
- c. Opposition to processing: to oppose for reasons connected with your particular situation to the processing of data for the execution of a task in the public interest or for the pursuit of a legitimate interest of the Data Controller.
- d. Data portability: in the case of automated processing carried out on the basis of consent or in execution of a contract, to receive the data concerning you in a structured format, commonly used and readable by an automatic device; in particular, the data will be provided to you by the Data Controller in .xml format.
- e. Revocation of consent to the processing for marketing purposes, both direct and indirect, market research and profiling; the exercise of this right does not in any way affect the lawfulness of the processing carried out before the revocation.
- f. Propose a complaint pursuant to art. 77 GDPR to the competent supervisory authority based on your usual residence, workplace or place of violation of your rights; for Italy, the Guarantor for the protection of personal data is competent, which can be contacted through the contact details shown on the website [www.garanteprivacy.it](http://www.garanteprivacy.it)

The aforementioned rights may be exercised by sending a specific request to the Data Controller through the contact channels indicated in art. 1 of this information.

Requests relating to the exercise of your rights will be processed without undue delay and, in any case, within one month of the request; only in cases of particular complexity and in the number of requests can this term be extended by a further 2 (two) months.

It informs itself specifically and separately, as required by art. 21 GDPR that if personal data are processed for marketing purposes, the interested party has the right to object at any time and that if the interested party opposes the processing, personal data can no longer be processed for these purposes.

The exercise of rights is not subject to any form constraint and is free of charge. The email address for exercising the rights is [privacy@parconaturaviva.it](mailto:privacy@parconaturaviva.it)

**Consent of the interested party**

The undersigned, having read the information provided pursuant to EU Reg. 2016/679, declares to have understood the purposes and methods of the processing described therein.

**I give my consent:**

3) sending emails for information, promotional and advertising purposes

 Yes  No

Place and date \_\_\_\_\_

Signature \_\_\_\_\_

NAME of the GROUP: \_\_\_\_\_



## SIMBA MENÙ

- Lunch at the Simba Restaurant, inside the Fauna Park.
- No booking available on saturday, sunday and Holidays

NOTES

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## PACKED LUNCH

- Pick up your packed lunch at the Simba Restaurant, during opening time (11:30 am - 02:30 pm), and consume it at the Pic-nic Areas available.
- Reservation is requested, upon availability

### CHOOSE YOUR MAIN COURSE:

- N° \_\_\_ PASTA WITH TOMATO SAUCE  
 N° \_\_\_ PASTA WITH BOLOGNESE SAUCE  
 N° \_\_\_ RAVIOLI WITH RICOTTA CHEESE AND SPINACH  
 N° \_\_\_ SCHNITZEL AND FRENCH FRIES  
 N° \_\_\_ HAMBURGER AND FRENCH FRIES  
 N° \_\_\_ WÜRSTEL AND FRENCH FRIES

+

### CHOOSE YOUR DESSERT:

- N° \_\_\_ PUDDING  
 N° \_\_\_ FRESH FRUIT

+

### DRINK OR WATER BREAD 1 SAUCE

### SANDWICH WITH:

- N° \_\_\_ HAM  
 N° \_\_\_ SALAMI  
 N° \_\_\_ CHEESE

+

### 1 FRUIT

+

- N° \_\_\_ STILL WATER  
 N° \_\_\_ SPARKLING WATER

+

### SNACK

Referent's signature:

\_\_\_\_\_  
 To accept our terms and conditions and  
 to confirm your datas.