



GROUP - BOOKING FORM

PAGE 1 OF 3



Please, sign and send to us **every page of this form**^{1,2,3}
by email to prenotazioni@parconaturaviva.it or by fax to the nr. +39 045 6770247

Group Details

NAME of the GROUP*⁹: _____

Address* _____

ZIP Code* _____ City* _____ Country* _____

Phone nr.* _____ Fax nr. _____ E-mail* _____

Referent name* _____ Mobile nr.* _____ **How many buses?*** _____

Date of your visit* _____ Arrival time* _____

Participants

Entrance Rates (Fauna Park + Safari Park)

How many people for each category?

Children 3-5 years	Children 6-12 years	Adults 13-64	Over 65	Handicap ³
n°.....	n°.....	n°.....	n°.....	n°.....
€ 7.00	€ 10.00	€ 16.00	€ 10.00	Free

EDUCATIONAL PATH

Extra - Choose Your Fauna Park Guide and find out the best Educational Path for your Students!

	Prices	Preferred time ^{4,8}	Choose your Educational Path for Fauna Park:
<input type="checkbox"/> FAUNA PARK GUIDED VISIT ⁶ 1 guide every 30 persons	<input type="checkbox"/> € 60.00 for 1,5 h <input type="checkbox"/> € 70.00 for 2,0 h	_____	_____
<input type="checkbox"/> SAFARI PARK GUIDE ⁵ 1 guide for bus	<input type="checkbox"/> € 50.00 per bus	_____	_____

EXTRA: BOX LUNCH

Extra - Complete this section only if you want to book the lunch for your group⁷

LUNCH - FOOD BOX

€ 10.00 / each n. _____ Choose between our menus (page 4)

€ 11.00 / each n. _____ Gluten Free Menu - check page 4

Payment

Type of payment: Cash Early Bank transfer After send out of the invoice (with the agreement of Parco Natura Viva)

Invoice¹⁰

Yes No

Business Name: _____

Legal Head Office: _____

E-mail address for invoice: _____

_____ VAT Registration Number _____ Taxpayer Number _____ Tender Identification Code [CIG] (only for Public Administration)

Reserved to Parco Natura Viva

1° Referent's signature:

To accept terms and conditions, Page 1,2,3 and to confirm your data.



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PAGE 2 OF 3



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NAME of the GROUP

NOTES ON THE PREVIOUS PAGE

- 1) RATES - Reservations must be received by the Booking Office, from Monday to Friday, in sufficient advance to comply with formalities, to be then assessed together with Company availability (subject in particular to the availability of any guides or lunches). A booking allows you to take advantage of the discounted prices set out on the form.
- 2) DEPOSIT - Any booking remains optional until receipt of the supporting slip relating to payment of the **deposit**, which must take place within 30 days from date of issuance of the Offer, failing which the booking will be cancelled. Upon receipt of the Booking Form, the Offer will be sent, setting out the sum to be paid as deposit, which will amount to **10% of the total figure calculated pursuant to the data set out on the form**. Thereafter, it will nevertheless be possible to introduce changes to the data sent or request additional services.
 - a) Payment of the DEPOSIT must be made to the current banking account: **BCC BANCA DI VERONA - IBAN: IT 25 T 08807 59820 00000011994 - BIC/SWIFT: ICRAITRRBSG** held in the name of Parco Natura Viva Garda Zoological Park srl, specifying, as reason, the **Name of the Group and the Offer number**.
 - b) Upon receipt of the supporting slip, the Booking Office will send the Confirmation Voucher, to be submitted to the Cashier on the day of the tour.
- 3) LUNCH - In the event that lunch is selected, it will have to be paid for even in respect of the recipients of free entries.
- 4) GUIDES - Guided tours are subject to limited availability. The starting time of the guided tour will be set in accordance with staff availability and will be set out on the Confirmation Voucher.
- 5) SAFARI GUIDE - It is possible to book the Safari Guide only if the group arrives to the Park on board of 1 or more bus.
- 6) FAUNA PARK GUIDE - The maximum number of participants per guide in the Fauna Park is 30 persons.
- 7) LUNCH In the event that the lunch option is selected, the attached form headed "Menu Proposal" will have to be filled out. The whole group must choose the same type of menu. Not bookable on saturday, sunday and holiday. Lunch reservations are non-refundable if canceled less than 48 hours in advance.
- 8) CANCELLATIONS - The entire amount of the deposit will be retained in the event of cancellation of the tour less than 5 working days in advance. **Obligation to comply with the timetable** set out on the confirmation voucher for the booked services: if the delay is in excess of 15 minutes – over the time set for the guided tour – the service cannot be ensured and the whole amount of the same will be retained.
- 9) In the event of booking through an Agency, kindly specify the details of it.
- 10) INVOICES - The invoicing will be done after the tour, by the Administrative Office of Parco Natura Viva srl, and sent by e-mail. It is absolutely necessary to record all the tax details (please write in block letters).
N.B.: if the said details are missing, the invoice will not be issued.

ACCEPTANCE OF LIABILITY

Each organised group shall have to indicate its own representative to the responsible Park staff, duly providing their identity document on the day of the tour. The group representative shall ensure that all the members abide by the Fauna Park Regulations. The purchase of the ticket implies the acceptance and respect of what is indicated in the Regulation of the Zoological Park (www.parconaturaviva.it/regolamento). For the aforementioned purposes, the group's leader will have to distribute a copy of the map to all group's members.

COVID-19

I declare that I have read, understood and taken note of the Anti Covid-19 rules clearly described on our website at the link: <https://www.parconaturaviva.it/vivi-il-parco/pianifica-la-tua-visita/nuove-norme-anti-covid> and to take the necessary measures so that the participants of this group are informed and comply with the rules, in compliance with the Prime Minister's Decree.

Signature _____

2° Referent's signature:

To accept terms and conditions, Page 1,2,3
and to confirm your data.

Date: _____

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NAME of the GROUP: _____

PRIVACY POLICY DISCLOSURE ART. 13 OF THE EUROPEAN REGULATION n. 2016/679 (General Data Protection Regulation)

1. Data Controller

The Data Controller is Parco Natura Viva Garda Zoological Park S.r.l (P.IVA01771090238) with registered office in Bussolengo (VR), Figara 40, www.parconaturaviva.it. The Data Controller provides the interested party with information on the purposes and methods of processing personal data.

2. Methods of processing personal data

Personal data (personal data, telephone number, email, etc.) are processed on IT media with the aid of computerized or automated tools in compliance with security measures in order to guarantee the integrity, security and confidentiality of the data themselves.

3. Purpose of the processing

The Data Controller will process your personal data for the following purposes:

- 1) performance of contractual and pre-contractual activities;
- 2) fulfillment of fiscal or legal obligations;
- 3) sending emails for information, promotional and advertising purposes.

Personal data will be processed exclusively for purposes strictly connected and instrumental to the fulfillment of the obligations inherent in the aforementioned points. The consent expressed by you is the legal basis of the treatment pursuant to art. 13, paragraph 1), letter c) of the GDPR.

4. Nature of the provision

The provision of your data for the purposes referred to in points 1) and 2) of Article 3 does not require any formal consent as it is preparatory and essential to any contractual or pre-contractual relationship.

The provision of your data for the purposes referred to in points 3) of art. 3 is optional and requires your express consent. Failure to consent will imply the consequences described below: the inability to send emails for information, promotional and advertising purposes.

In any case, if you have given express consent to authorize the Data Controller to pursue the purposes referred to in points 3) of art. 3, will in any case remain free to revoke it by sending a communication to the email address privacy@parconaturaviva.it. Following the opt-out request, the Data Controller will promptly remove and delete the data from the databases used for the processing for the purposes indicated above and to inform, for the same cancellation purposes, any third parties to whom the data have been communicated. The simple receipt of the cancellation request is valid as confirmation of cancellation.

5. Recipients or category of recipients of personal data

The personal data you provide, for the purposes described above, may be brought to the attention of employees and / or collaborators of the Data Controller and communicated to the following subjects:

- a) Natura Service S.r.l, Fondazione Arca Onlus, Natura Sviluppo S.r.l, joint data controllers;
- b) companies appointed by the Data Controller to carry out the obligations assumed by the latter for the implementation of the treatments provided for the purposes referred to in points 1) and 2) of Article 3;
- c) all subjects (including public authorities) who have the right of access to data by virtue of regulatory or administrative measures;
- d) companies that provide essential support services for processing and have direct or indirect access to your data;
- e) companies appointed by the Data Controller for the processing of data provided for the purposes referred to in points 3), of art.3.

All collaborators or suppliers used by the Data Controller for the processing of your personal data have been properly and legally authorized and responsible for the methods and purposes of the treatments attributed to them and will act in compliance with and in accordance with this information.

The personal data you provide, for the purposes described above, may be transferred to commercial partners for the processing of data provided for the purposes referred to in points 3) of art.3.

The personal data you provide and subsequently processed in relation to the management of the service are not subject to disclosure.

For the subjects indicated in points b), d) and e) only the category of recipients is indicated, as the subject of frequent updates and revisions. Therefore, the interested parties can request the updated list of recipients by contacting the Data Controller through the channels indicated in art. 1 of this information.

6. Data retention times

Your personal data will be kept for the times defined by the reference legislation, which are specified below pursuant to art. 13, paragraph 2, letter a) GDPR:

- 1) for the purposes indicated in points 1), 2) of Article 3 for the times prescribed by current laws and in any case for a period of not less than 10 (ten) years;
- 2) for the purposes indicated in points 3) of art. 3 for 2 (two) years from the moment of the consent to the treatment.

7. Exercise of rights by the interested party

Pursuant to articles 13, paragraph 2, letters b) and d), 15, 18, 19 and 21 GDPR, the interested party is informed that he has the right to:

- a. Access to personal data: obtain confirmation whether or not processing of data concerning you is in progress and, in this case, access to the following information: the purposes, the categories of data, the recipients, the retention period, the right to lodge a complaint with a supervisory authority, the right to request the rectification or cancellation or limitation of the treatment or opposition to the treatment itself as well as the existence of an automated decision-making process.
- b. Request for rectification or cancellation of the same or limitation of the treatments that concern you; "limitation" means the marking of data stored with the aim of limiting its processing in the future.
- c. Opposition to processing: to oppose for reasons connected with your particular situation to the processing of data for the execution of a task in the public interest or for the pursuit of a legitimate interest of the Data Controller.
- d. Data portability: in the case of automated processing carried out on the basis of consent or in execution of a contract, to receive the data concerning you in a structured format, commonly used and readable by an automatic device; in particular, the data will be provided to you by the Data Controller in .xml format.
- e. Revocation of consent to the processing for marketing purposes, both direct and indirect, market research and profiling; the exercise of this right does not in any way affect the lawfulness of the processing carried out before the revocation.
- f. Propose a complaint pursuant to art. 77 GDPR to the competent supervisory authority based on your usual residence, workplace or place of violation of your rights; for Italy, the Guarantor for the protection of personal data is competent, which can be contacted through the contact details shown on the website www.garanteprivacy.it

The aforementioned rights may be exercised by sending a specific request to the Data Controller through the contact channels indicated in art. 1 of this information.

Requests relating to the exercise of your rights will be processed without undue delay and, in any case, within one month of the request; only in cases of particular complexity and in the number of requests can this term be extended by a further 2 (two) months.

It informs itself specifically and separately, as required by art. 21 GDPR that if personal data are processed for marketing purposes, the interested party has the right to object at any time and that if the interested party opposes the processing, personal data can no longer be processed for these purposes.

The exercise of rights is not subject to any form constraint and is free of charge. The email address for exercising the rights is privacy@parconaturaviva.it

Consent of the interested party

The undersigned, having read the information provided pursuant to EU Reg. 2016/679, declares to have understood the purposes and methods of the processing described therein.

I give my consent:

3) sending emails for information, promotional and advertising purposes

Yes No

Place and date _____

Signature _____



MENU

2023

NAME OF THE GROUP: _____

- n. • **Menù Tiger: (10 €)**
Pennette di grano duro al sugo di pomodoro + Bocconcini di Grana Padano + Crostatina di frolla al cioccolato + Acqua naturale 0.5 ml
- n. • **Menù Lion: (10 €)**
Panino morbido al sesamo, hamburger di manzo italiano + Patatine fritte con salsa + Crostatina di frolla al cioccolato + Acqua naturale 0.5 ml
- n. • **Menù Hippo: (10 €)**
Panino Hot Dog + Patatine fritte con salsa + Crostatina di frolla al cioccolato + Acqua naturale 0.5 ml
- n. • **Menù Giraffa: Vegetariano e Veggy (10 €)**
Insalatona con misticanza, olive nere, mais, pomodoro + Grissini + Frutta al pezzo + Yogurt alla frutta + Acqua naturale 0.5 ml
- n. • **Menù Senza Glutine: Ocelot (11 €)**
Pasta senza glutine al sugo di pomodoro + Bocconcini di Grana Padano + Wafers Schär senza glutine alle nocciole + Acqua naturale 0.5 ml

Per gruppi in arrivo fuori orario o che vogliono il pasto da asporto libero:

- n. • **Menù da asporto Ara: (10 €)**
Panino con prosciutto cotto e formaggio + Bocconcini di Grana Padano + Patatine in sacchetto + Crostatina di frolla al cioccolato + Acqua natura 0.5 ml.
- n. • **Menù da asporto Ara Vegetariano. Anche in versione Veggy. (10 €)**
Panino con insalata, pomodoro e formaggio a fette + Bocconcini di Grana Padano + Patatine in sacchetto + Crostatina di frolla al cioccolato + Acqua naturale 0.5 ml.
- n. • **Nella versione Veggy:**
- 1) La farcitura del panino è Insalata, pomodoro e hummus di ceci.
 - 2) Non ci saranno i bocconcini di Grana Padano.
 - 3) La crostatina di frolla al cioccolato è sostituito da un frutto fresco

n. • **Menù da asporto Ara Senza Glutine. Anche in versione Senza Lattosio, Vegetariano e Veggy (11€)**

Panino Schär senza glutine con prosciutto cotto e formaggio + Bocconcini di Grana Padano + Patatine in sacchetto + Wafers Schär senza glutine alle nocciole + Acqua naturale 0.5 ml.

n. - **Nella versione vegetariana:**

La farcitura del panino è Insalata, pomodoro e formaggio a fette.

n. - **Nella versione veggy:**

- 1) La farcitura del panino è Insalata, pomodoro e hummus di ceci.
- 2) Non ci saranno i bocconcini di Grana Padano.
- 3) Il Wafers Schär senza glutine alle nocciole è sostituito con un frutto fresco.

n. - **Nella versione no lattosio:**

- 1) La farcitura del panino è solo Prosciutto Cotto
- 2) Non ci saranno i bocconcini di Grana Padano.
- 3) Il Wafers Schär senza glutine alle nocciole è sostituito con un frutto fresco.

NOTES

- Bookable subject to availability. Not bookable on Saturdays, Sundays and holidays.
- The menus should be consumed at Simba Restaurant strictly at 12:00 pm. Punctuality guarantees seats.
- Due to organizational reasons or at your request, the menus can be transformed into food boxes and can be consumed in the Masai tent area (near the Simba restaurant)
- For the pick-up, give a copy of your Booking Voucher to our operator at the restaurant.
- Any changes to the timetable must be communicated and agreed in advance with the Simba staff.
- Any other product not indicated in the menus is to be considered extra and must be paid at the cashier at the moment
- The proposed menus are not subject to change
- There are no freebies
- Lunch reservations are non-refundable if canceled less than 48 hours in advance.
- For any allergies or intolerances, see the Allergen List: parconaturaviva.it/allergeni